

NPL Resolution – State of Play Croatia

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Why is NPL resolution so important?

NPL isn't accounting or financial problem, but it has significant impact on competitiveness of "real" sector

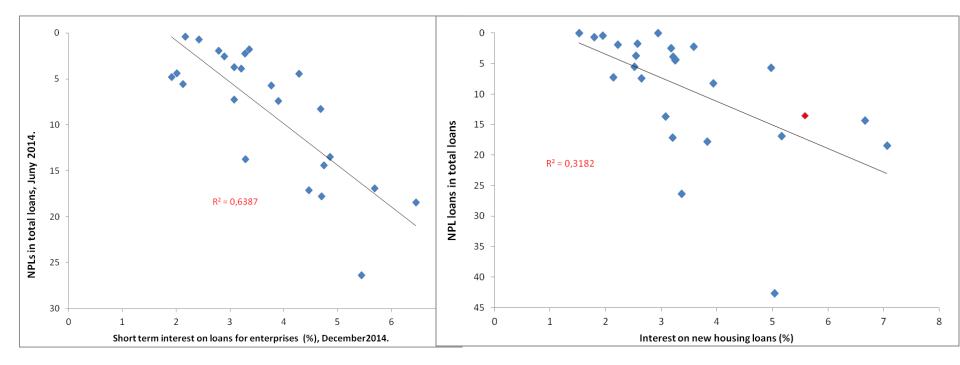
□ Three major distortions caused by high NPL:

- Higher interest costs for performing debtors
- Suboptimal use of real economy resources
- Higher risks and negative impact on corporate governances moral hazard

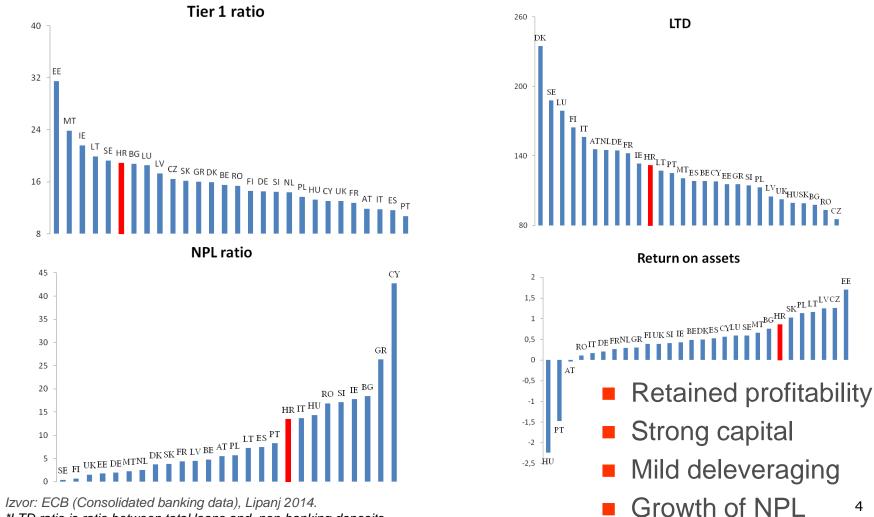
Higher interest costs

Corporate





Banking System as of June/2014 Croatia about EU Average



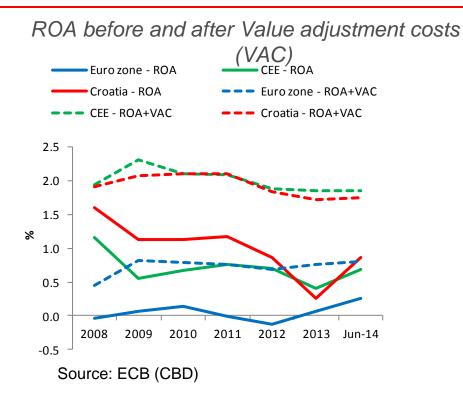
Izvor: ECB (Consolidated banking data), Lipanj 2014. *LTD ratio is ratio between total loans and non-banking deposits

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Banking is in overall good shape



- Profitability of Croatian banks (ROA) is higher compared with CEE and Euro-zone countries.
- However, the difference from Euro-zone is even greater when operating profitability is observed, indicating that the credit risk is "eating" higher margins of CEE banks.

Three phases in NPL resolution

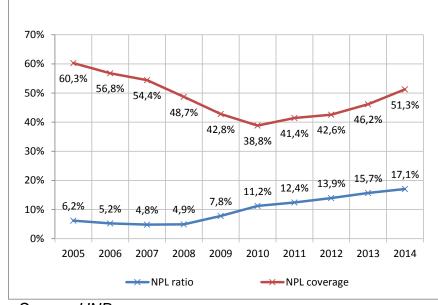
- 1. Recognition and accounting
- 2. Workout
- 3. Write-off

In Croatia generally phase 1 is completed Phases 2 and 3 would require significant additional effort

1. Recognition and accounting

Dynamics of NPL recognition 2005.-2014.

Share and coverage of NPLs



Decrease of NPL coverage began already in 2005.

As after beginning of the crisis coverage plunged below 40%, change of regulation become necessary.

Source: HNB

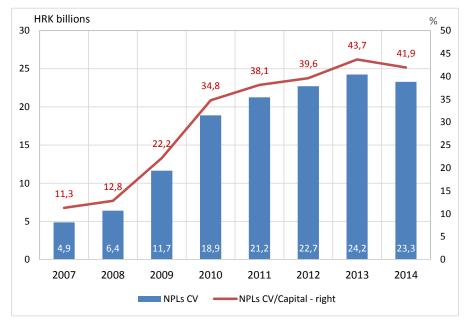
- Decrease of coverage was consequence of inflow of new NPLs and application of very optimistic assumptions;
- In period 2010-2012 on site supervision increased provisioning, but with high cost in terms of supervisory resources;
- □ After implementation of new regulation in 2013 coverage dynamically increased.

Change of regulation

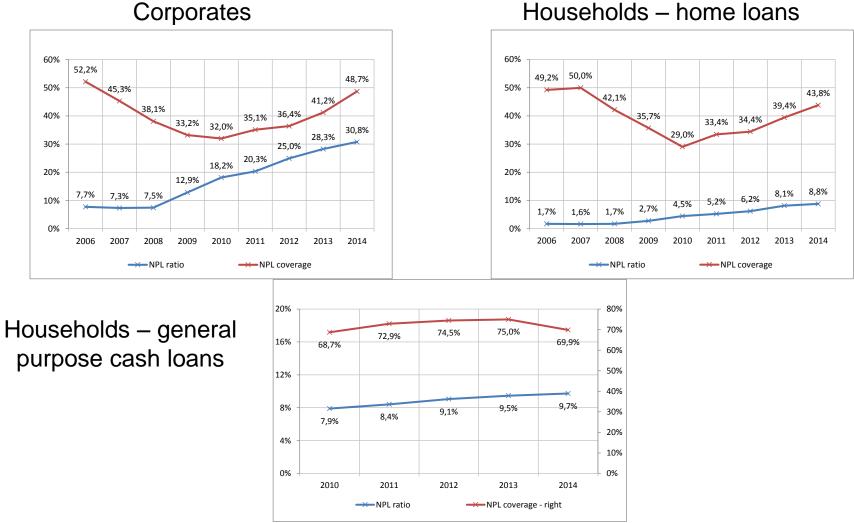
- in 2013 amendments to the Decision on the classification of loans were adopted
 those amendments made the following changes:
 - compulsory provisioning was regulated in detail:
 - □ compulsory 10% provisioning 90 days past due (delinquency), if no collateral was activated
 - compulsory 20% provisioning one year after delinquency, if adequate collateral was not activated
 - compulsory 30% provisioning two years after delinquency, regardless of legal action taken to activate a collateral;
 - after accounting for 30%, each 6 months an additional 5% compulsory provisioning
 - minimum of 1% provisions was established for NPLs
 - regulation of restructured loans (how to treat them after restructuring, criteria for their rehabilitation into performing loans)
 - compulsory minimum haircuts and collection periods were introduced for real estate and movable property
- consecutive compulsory provisions (10%, 20%, 30%) were aimed at motivating banks to timely start foreclosure, while the additional 5% provisioning was a kind of "lump sum" correction for all other noticed aberrations from best practice; others are meant to adjust NPL & forbearance definition to the new definition approved by EBA BoS (ITS on supervisory reporting regarding forbearance and non-performing exposures)

NPLs and regulatory capital

- ratio between carrying value of NPLs and regulatory capital more then tripled between 2008 and 2013
- implementation of new regulation in 2013 stabilized it about 40%
- on average Croatian banking system is able to maintain minimal capital requirements even with full write-down of NPLs



Product specific situation

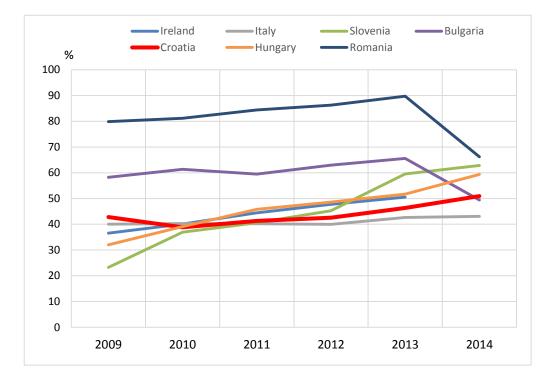


Households – home loans

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Comparative NPL Coverage

Comparation with countries having similar NPL ratio



Source: IMF, FSI data

2. Workout

- **Corporate:**
 - in period 2008 2014 only 18% of all initiated foreclosures on business properties were successful;
 - Out of that number, less then half occurred with third party, while remaining estates were bought by the bank;
 - Achieved average price was below 50% of initial evaluation
- Retail:
 - consumer loans are fully provided. Workout activities are significant and involve also portfolio sales.
 - we are in process of collecting systematic data on workout of housing loans. Existing evidences indicate that workout is very limited.
 - one middle-sized bank reported that in last 6 years they initiated 197 foreclosures. Of this number 10 was successfully completed, and 8 are pending.

- Major reason is illiquid housing and real estate market. In 2012 real value of housing sales fell to 25% of 2008 figures.
- Collected data about resolution through sale of commercial real estates also indicate low turnover.
- NPL ratio in critical industries: construction and real estate development is over 60%, and it is all collateralized.
- Courts work slowly and sometimes unpredictable, but low marketability is major obstacle for collection.

3. Write-off

- One of reasons for high NPL ratio in Croatia is the fact that write-off isn't tax deductable if creditor didn't previously use all available legal means to collect;
- as using all legal means is time consuming process, significant part of 100% provided loans remain on balance sheet for extended period of time, creating unrealistic NPL "bulge".

Conclusions

- NPL resolution is significant factor with influence on competitivity of real economy, therefore on economic growth
- It is necessary to recognise and properly account for value of NPLs, and to write them off once preconditions were met
- For positive impact on real economy, effective workout is a key.